

Citizens' Charter- Airport Health Organisation (APHO) Navi Mumbai

Introduction:

Airport Health Organization (APHO) Navi Mumbai is a sub-ordinate office under Central International Health Division, Directorate General of Health services, Ministry of Health & Family Welfare, Govt. of India. The office of APHO Mumbai is still not functional as Navi Mumbai International Airport is not functional. The main function of APHO Navi Mumbai will be to carry out public health activities at Navi Mumbai International Airport through implementation of Indian Aircraft (Public Health) Rules (IAPHR) 1954, International Health Regulation (IHR) 2005 and specific orders and / or guidelines issued by Directorate General of Health Services and other competent authorities.

Vision:

To prevent spread of disease (Public Health Emergencies of International Concern) from foreign countries to India and similarly any disease outbreak of international importance should not be transmitted from India to other foreign countries.

Mission:

To ensure provision of safe healthy environment at Navi Mumbai International Airport the point of entry for travellers & the staff working at the point of entry.

Goal:

To ensure implementation and strengthening of the core capacities of IHR 2005 and Indian Aircraft (Public Health) Rule 1954 at Navi Mumbai International Airport.

List of Doctors:

Not Available

APHO Navi Mumbai will deliver following Public Health Services at Navi Mumbai International Airport:

1. Vector surveillance inside and in the 400 m perimeter of CSMI Airport, Mumbai.
2. Public Health clearance of human remains arriving in India from abroad.
3. Surveillance of international passengers and crew members for yellow fever diseases
4. Food safety and implementation of Food Safety and Standards Authority of India (FSSAI) regulations within the airport premises.
5. Sanitary surveillance inside Navi Mumbai International Airport.
6. Flight dis-insection and dis-infection as and when required
7. Training and Teaching activities for local staff and stakeholders.
8. Screening of international passengers during PHEICs

Duties and Responsibilities of APHO Mumbai:

Kindly visit the link: https://ihpoe.mohfw.gov.in/apho_mumbai.php

Our Aim will be to achieve the following service delivery parameters.

Sl No.	Nature of service	Service delivery standard	Time limit	Remarks
1	Screening of international arrival passengers during PHEICs	As per IHR 2005, IAPHR 1954 and guidelines from DGHS, CIHD, New Delhi.	24 hours and 7 days a week	Mass thermal scanners are utilized for the rapid temperature screening of passengers
2	Public Health Clearance of human remains	IAPHR 1954 and guidelines from DGHS, CIHD, New Delhi.	IAPHR 1954 24 hours and 7 days a week	
3	Vector surveillance	As per IHR 2005 IAPHR 1954 and guidelines from DGHS, CIHD, New Delhi	As per IHR 2005 & IAPHR 1954	
4	Food Safety and surveillance	As per FSSAI guidelines	As per FSSAI guidelines	As and when required

Availability of Information:

Details of information	Address of the office	Telephone	Email
General Enquiry	Will be in place once office becomes functional		

Grievances Redressal System:

Will be in place once office becomes functional.