

CITIZEN CHARTER OF LPHO AGARTALA

Introduction:

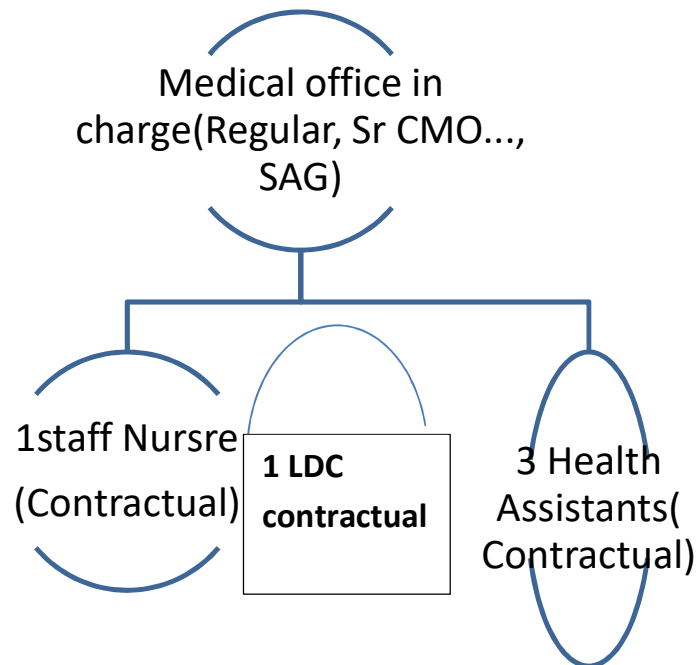
Agartala Land Port, Agartala-Akhaura, location at about 3.5 Km from Agartala, State of Tripura on the India- Bangladesh Border[Agartala,(India)- Akhaura(Bangladesh)], is one of the Land Ports working under Land Port Authority of India, Statutory Body, under Ministry of Home Affairs, Government of India. LPHO has been functioning as a subordinate office of the Ministry of Health & Family Welfare (MOH&FW) and is being administered through the Directorate General of Health Services. Every day, approximately 800-1000 people cross the border from both sides (Bangladesh & India) to reach their destination since its start of operation at 2013. Trade between India and Bangladesh through land route takes place through ICP Agartala.

Since its operationalization on sept, 2022 the LPHO working with the objectives to prevent, protect against, control and provide a public health response to the international spread of disease in ways that are commensurate with and restricted to public health risks, and which avoid unnecessary interference with international traffic and trade.

Address, Contact numbers and E-mail id:

1. Administrative office	Land Port Health Organization, ICP Agartala, Agartala Akhaura road, Tripura, Pin code: 799001, mob: 9831327952 . icp.Lbhu.agt@gmail.com
02. Health counter	Passenger terminal building, ICP Agratala, ICP Agartala Akhaura road ,Tripura 9089766577/9774164135 . icp.Lbhu.agt@gmail.com
03. Oral polio vaccination centre	Passenger terminal building, ICP Agartala, ICP Agartala Akhaura road, Tripura Mob: 9774383505 icp.Lbhu.agt@gmail.com

Available manpower at LPHO, Agartala (Under MOH&FW)



Activities at Agartala Land port Health Organization(LPHO)

1. Public health screening of international passengers for diseases under surveillance(on an average 800-1000 passengers screening/day): thermal screening- suspected patients for COVID-19 are referred to designated health facilities.
2. Management of medical emergencies: (around 03-04 incidents/month)
3. **Referral Services:** In case of emergency, after initial emergency management, patient is transported to nearby **IGM Super- speciality Hospital** with help of ambulance or other vehicles.
4. **Polio vaccination(on an average 5 to 7 vaccination per day & 150-200/month)**
5. **Training and retraining** of immigration officers **from time to time.**
6. Daily **vector control** activities(All 7 days every week)
7. Maintain **sanitary condition** of port area.

Health Service Providers at LPHO Agartala

Health service providers	Availability at LPHO Agartala
<ul style="list-style-type: none"> • POE Hospital 	Not available.
<ul style="list-style-type: none"> • Referral Clinic or Hospital for OPD/IPD care 	INDIRA GANDHI MAMORIAL Hospital,AGARTALA
<ul style="list-style-type: none"> • Designated Hospital 	For infectious disease: Govind Ballabh Pant hospital,Agartala For Other: INDIRA GANDHI MAMORIAL Hospital,Agartala
<ul style="list-style-type: none"> • Attached Medical clinics 	Health emergencies at passenger terminal are managed by LPHO Agartala.
<ul style="list-style-type: none"> • Attached Hospitals 	Not available.
<ul style="list-style-type: none"> • Attached territory care units 	Not available.
<ul style="list-style-type: none"> • Nearest PHC,CHC,GH 	<ol style="list-style-type: none"> 1. Nearest PHC: Pachiem Bhuban primary health center Agartala(6 kilometers from ICP Agartala). 2. Nearest CHC: Golchakkar,Municipal clinic (1 kilometers from ICP Agartala) . 3. Nearest GH: Indira Gandhi Memorial Hospital (3 kilometer from ICP Agartala).
<ul style="list-style-type: none"> • Primary, Secondary, Tertiary and Quaternary 	1.Nearest PHC: Pachiem Bhuban primary health

care Hospital.	center Agartala(6 kilometers from ICP Agartala). 2.Secondary: IGM Hospital (3km from ICP Agartala).
• Any other (may list as per POE)	Nil